VERSAILLES MUNICIPAL UTILITIES **CUSTOMER INFORMATION**

Versailles Municipal Utilities P.O. Box 625 196 South Main Versailles KY 40383

> Phone: (859) 873-5437 versailles.ky.gov

Office Hours: Monday-Friday 8:00 am-4:00 pm

All Water and Sewer Bills are mailed to customers at the beginning of each month. If you fail to receive a bill by the 5th day of any month, please call our office.

Bills are <u>due on the 15th</u> of each month

Service is discontinued on the 25th of each month if bill is not paid. Effective August 1, 2020 the City's water and sewer rates are as follows:

INSIDE CITY WATER

Minimum Bill: \$8.44 (Includes 1,000 gallons) Per 1,000 gallons: 1,000-150,000 gal. @ 4.59 Next 850,000 gal. @ 4.44 All Over 1,000,000 gal. @ 4.41 On all water purchased: KY River Fee: .26 per thousand gallons

INSIDE CITY SEWER

Minimum Bill: \$13.48 (includes1, 000 gallons) Based on Water Used, Per 1,000 Gallons: 1,000-150,000 gal. @ 7.30 Next 850,000 gal. @ 6.52 All Over 1,000,000 gal. @ 6.41

OUTSIDE CITY WATER

Minimum Bill: \$10.14 (Includes 1,000 gallons) Per 1,000 gallons: 1,000-150,000 gal. @ 5.37 Next 850,000 gal. @ 5.07 All Over 1,000,000 gal. @ 4.95 On all water purchased: KY River Fee: .26 per thousand gallons

OUTSIDE CITY SEWER

Minimum Bill: \$17.18 (includes1, 000 gallons) Based on Water Used, Per 1,000 Gallons: 1,000-150,000 gal. @ 9.88 Next 850,000 gal. @ 8.75 All Over 1,000,000 gal. @ 8.74

Customers who fail to pay their Versailles Municipal Utilities bill by the 25th day of the month in which it is due may have their water and sewer service discontinued. In the event service is discontinued, it will not be turned back on until payment in full and a \$40.00 Processing Fee are paid.

For your convenience; we have two DRIVE UP DEPOSIT BOXES, which are located in the front of City Hall on Main Street and in the rear parking lot of City Hall. These boxes may be used 24 hours a day for all payments to the City of Versailles.

We also offer AUTOMATIC BANK DRAFT. This service, in which your bill amount is automatically debited from your checking account each month, is an easy and convenient way to pay your utility bill. You may come in and sign up, or call our office and we will be glad to send you the application and information.

There is a \$30.00 Fee for returned checks or declined bank transactions.