

2019 Water Quality Report

Special points of interest:

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- Water Sources
- Lead
- 2019 Water Quality Data

What's Inside?

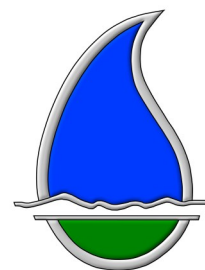
In compliance with the federal Drinking Water Act Amendments, the Hopkinsville Water Environment Authority (HWEA) is providing its customers with our annual Water Quality Report. Some language in this report is mandated by the EPA and is included verbatim from federal regulations. This report explains where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and State standards for the period of January 1, 2019 to December 31, 2019. We are pleased to supply you with this report that shows that HWEA produced drinking water in 2019 consistently in compliance with EPA's most stringent standards. For more information about your drinking water, please contact us at (270) 887-4147.

Our Public Meetings are held at 7:30 AM the last Thursday of each month at 401 E. 9th Street in Hopkinsville. For more information about our public meetings, please call (270) 887-4237.

A Special Note

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, persons with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA /Center for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the **SAFE DRINKING WATER HOTLINE** :

1 (800) 426-4791



HWEA
Est. 1895

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Este informe contiene información muy importante sobre la calidad de su agua beber. Tradúzcalo o hable con alguien que lo entienda bien.

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Substances Expected to be in Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and may pick up substances resulting from the presence of animal and human activities.

Drinking Water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects may be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline:

1 (800) 426-4791

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants that may be present in source water before it is treated include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic Contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and Herbicides, which may come from a variety of sources, such as agriculture, storm water runoff and residential uses.
- Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive Contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

If the amount of a contaminant exceeds a safe level in your drinking water, the Hopkinsville Water Environment Authority will notify you via newspaper, radio, or television. With notification, you will be instructed on what appropriate actions you can take to protect your family's health.

Water Sources

Hopkinsville's raw water supply is composed of three surface water sources, namely, Lake Barkley, the North Quarry and the South Quarry.

Lake Barkley is a surface water impoundment located in Livingston, Lyon and Trigg counties. Created in 1966 by impounding the Cumberland River, Lake Barkley has a surface area of almost 58,000 acres at its summer pool elevation of 359 feet mean sea level. The North and South Quarries have capacities of over 1.2 billion and 280 million gallons, respectively.

HWEA regulates how much water is withdrawn from these sources by operating raw water pumps located at each impoundment. HWEA typically withdraws raw water from Lake Barkley and pumps the water directly to the South Quarry. From the South Quarry, water is pumped into the Moss Water Treatment Plant for treatment.

On average HWEA produces an average of 6.4 million gallons per day of drinking water for the City of Hopkinsville and Christian County. Peak demand for water has exceeded 9.0 million gallons per day.

Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. HWEA is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at

<http://epa.gov/safewater/lead>

2019 AWWA Safety Excellence Award

The American Water Works Association (AWWA) named HWEA the recipient of the 2019 Wendell R. LaDue Safety Award for Excellence, for Class II water utilities!!

This award was presented to HWEA on June 01, 2019, at AWWA's 2019 Annual Conference and Exposition in Denver, Colorado. It is such an honor to be recognized for our safety program and superior safety record. We have recently surpassed over 8 years without a lost time accident which speaks to the outstanding commitment our staff demonstrates toward safety each and every day.

2019 Water Quality Data

The data presented in this report is from the most recent testing done in accordance with administrative regulations in 401 KAR Chapter 8. As authorized and approved by the EPA, the State has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data in this table, though representative, may be more than one year old.

	Allowable Levels	Highest Single Level	Lowest Monthly %	Violation	Likely Source
1. Turbidity (NTU) TT	Never more than 1 NTU Less than 0.3 NTU 95% of samples each month. (Population >10,000)	0.08	100%	No	Soil runoff
Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration.					

Regulated Contaminant Test Results

Contaminant [code] (units)	MCL	MCLG	Highest Level	Range	Date of Sample	Violation Yes/No	Likely Source of Contamination
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Microbial Contaminants

2. E. coli Bacteria 0% positive samples	0%	0	0%	N/A	N/A	No	Human and animal fecal waste
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Radioactive Contaminants

3. Combined Radium (pCi/L)	5	0	1.5	1.5 - 1.5	Feb 2017	No	Erosion of natural deposits
4. Uranium (ug/l)	30	0	2.2	2.2 - 2.2	Feb 2017	No	Erosion of natural deposits

Inorganic Contaminants

5. Copper [1022] (ppm) (0 sites exceeded the AL)	AL= 1.3	1.3	0.0543 (90 th percentile)	0.0015 - 0.0849	July - Sept 2018	No	Corrosions of household plumbing systems
6. Lead [1030] (ppb) (1 site exceeded the AL)	AL= 15	0	2.0 (90 th percentile)	2.0 - 38	July - Sept 2018	No	Corrosion of household plumbing systems

Lead and Copper monitoring is done together during the months of July, August and September.

7. Barium [1010] (ppm)	2.0	2.0	0.042	0.042 - 0.042	January 2019	No	Drilling wastes; metal refineries; erosion of natural deposits
8. Fluoride [1025] (ppm)	4.0	4.0	0.7	0.7 - 0.7	January 2019	No	Water additive which promotes strong teeth
9. Nitrate [1040] (ppm)	10	10	3.51	0.711 - 3.51	April 2019	No	Fertilizer runoff; leaching from septic tanks; sewage; erosion of natural deposits
10. Nitrite [1041] (ppm)	1	1	0.2	0.1 - 0.2	October 2019	No	Fertilizer runoff; leaching from septic tanks; sewage; erosion of natural deposits

Maximum Contaminant Levels (MCLs) are set at very stringent levels. To understand the possible health effects described for many regulated contaminants, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

Contaminant [code] (units)	MCL	MCLG	Highest Level	Range	Date of Sample	Violation Yes/No	Likely Source of Contamination
Disinfectants/Disinfection Byproducts and Precursors							
11. Total Organic Carbon (ppm)	TT	N/A	1.72 (lowest average)	1.33 - 2.92 (monthly ratios*)	2019	No	Naturally present in environment.
*Monthly ratio is the % TOC removal achieved to the % TOC removal required. Lowest annual average of the monthly ratios must be 1.00 or greater to meet the treatment technique.							
12. Chlorine (ppm)	MRDL = 4	MRDLG = 4	1.67 (highest average)	0.20 - 2.69	2019	No	Water additive used to control microbes
13. Haloacetic acids or HAA (ppb) (Stage 2) Individual Sites	60	N/A	41 (annual average)	11 - 32	2019	No	By-product of drinking water disinfection
14. Total Trihalomethanes or TTHM (ppb) (Stage 2) Individual Sites	80	N/A	46 (annual average)	15 - 40	2019	No	By-product of drinking water disinfection

	Average	Range of Detection
Fluoride (added for dental health)	0.7	0.62 - 0.82
Sodium (EPA guidance level = 20 mg/l)	4.5	4.13 - 4.82

Unregulated Contaminants Monitoring Rule

Our water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those that don't yet have a drinking water standard set by EPA. The purpose of monitoring for these contaminants is to help EPA decide whether the contaminants should have a standard. As our customers, you have a right to know that these results are available. If you are interested in examining the data, please contact Jenny Moss at (270) 887.4147 or P.O. Box 628, Hopkinsville, Kentucky 42241.

Unregulated Contaminants	Average	Range (ppb)	Date
HAA5	27.925	5.8 to 42.0	Dec 2018 – Sept 2019
HAA6Br	7.257	1.02 to 10.1	Dec 2018 – Sept 2019
HAA9	35.020	6.82 to 51.2	Dec 2018 – Sept 2019

EPA has not established drinking water standards for unregulated contaminants. There are no MCLs and therefore no violations if found. The treatment plant and distribution system sampling protocol was determined by the UCMR4 regulation requirements and the Kentucky Division of Water.

Area Wide Optimization Program

The Hopkinsville Water Environment Authority is proud to announce that the McKenzie T. Moss Water Treatment Plant has received the 2019 Area Wide-Optimization Program (AWOP) Certification from the Kentucky Division of Water. The AWOP certification requires that a water treatment plant reduce turbidity, or cloudiness, to levels below those required by state and federal EPA Safe Drinking Water Act regulations.

HWEA's water treatment plant is operated 24 hours per day, 7 days per week by staff who conduct 125 quality control tests each day in order to produce safe, reliable drinking water.



HWEA was one of only 33 water plants to receive this distinguished award out of the 144 surface water systems throughout the state of Kentucky!

2012 - 2013 - 2017 - 2018 - 2019

Source Water Assessment

The final source water assessment with a summary of our system's susceptibility to potential sources of contamination has been completed. A brief summary of this assessment for HWEA (PWSID #KY0240201) (WW0251) is as follows:

An analysis of HWEA's water supply indicates that there are fifty-three potential contaminant sites with the possibility of contaminating the water supply located within the watershed. Sources of high potential impact include underground and above ground storage tank facilities, hazardous materials transfer and storage, and landfills, all of which share the possibility of leakage, spill, or leaching of unwanted contaminants. Sources of moderate to low potential impact include those from agricultural operations, an inactive rock quarry, and failing septic systems. The complete Susceptibility Analysis Report is available at the HWEA's main office located at 401 E. 9th Street, Hopkinsville. For more information, please call (270) 887-4147.

Although these potential contaminant sources are within the HWEA watershed, the Moss Water Treatment Plant is able to treat the drinking water for its customers in accordance with all EPA Standards.

If you suspect anyone discharging a contaminant in an unsafe manner, please call HWEA at (270) 887-4147 or the Division of Water at (270) 824-7532.

Definitions

These definitions may help you better understand the information provided in the data table. If you would like more information regarding any contaminant or help understanding what the numbers mean for you, please call our main office at (270) 887-4147.

Non-Detects (ND) - Laboratory analysis indicates that the constituent is not present.

Parts per Million (ppm) or Milligrams per Liter (mg/l) - One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per Billion (ppb) or Micrograms per Liter (ug/l) - One part per billion corresponds to one minute in 2,000 years or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) - a measure of the radioactivity in water.

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

90th Percentile - 90 % of the collected samples had detectable levels at or below the indicated value.

Treatment Technique (TT) - a required process intended to reduce the level of a contaminant in drinking water.

Maximum Contaminant Level (MCL) - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

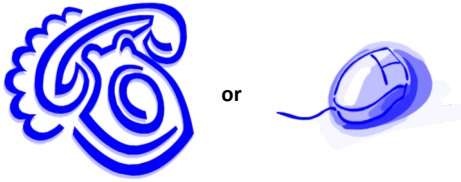
Maximum Residual Disinfectant Level (MRDL) - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Nephelometric Turbidity Unit (NTU) - a measure of the clarity of water. Turbidity has no health effects; however, turbidity can provide a medium for microbial growth. Turbidity is monitored because it is a good indicator of the effectiveness of the filtration system.

N/A - Not applicable.

401 KAR - Kentucky Administrative Regulations, Title 401



If you are interested in learning more about your water system and water quality, there are a number of opportunities available.

Check out our website:

www.hwea-ky.com

Call (270) 887-4246 to:

- Report a water main leak or suspected meter tampering
- Ask a billing question
- Get copies of this report
- Schedule a service call
- **Before** you call a plumber for sewer obstructions.

Call (270) 887-4232 to:

- Ask about water quality
- Report any after hours, weekend or holiday emergencies
- Contact the Moss Water Treatment Plant

This report contains important information about your drinking water.

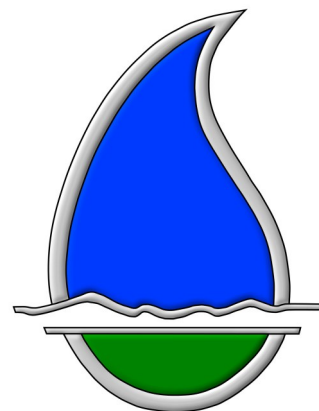
To request a paper copy, please call (270) 887-4147.

MISSION STATEMENT

Our mission at the Hopkinsville Water Environment Authority is to produce safe, clean, high quality water, while pursuing **EXCELLENCE** in customer service.

We dedicate ourselves to this mission by producing outstanding drinking water and treating wastewater with **INTEGRITY**, professionalism and pride in order to enhance the quality of life for our customers and protect our environment for future generations.

We support the economic development and growth of our **COMMUNITY** by providing these services at fair, reasonable rates in our effort to be the leader and premier water and wastewater utility in the region.



HWEA
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